

## 保用條款 Warranty Terms & Conditions

自購買日起一年之內，本熱水器如有原廠內部組件之損壞，IZU（“本公司”）將會依照下列條款為用戶提供免費上門維修服務。

1. 根據下列保用條款，本公司有權選擇維修或換配件或其損壞部分。
2. 保用登記表格必須於購買日起七天內填妥並寄回本公司，當本公司收到閣下之登記資料，保用立即生效。本公司將不會發出確認通知或退還任何文件，敬請用戶將購買產品之發票正本及本保用證書妥善保管以作核對資料只用。
3. 此保用不包括任何因不正確安裝或使用而引致之損壞。
4. 於下列情況下，用戶之保用資格將會被取消：
  - 維修時未能出示購買發票正本及保用證明書。
  - 購買發票或保用證明書有任何非認可之刪改。
  - 產品經非本公司認可之技術人員改裝或被加裝任何未經許可之配件。
  - 機身編號被擅自塗改、破壞或刪除。
5. 如用戶自攜熱水器或部分配件到本公司維修部檢查或維修，本公司將會收取檢查或測試費用。
6. 此保用只在香港、九龍、新界區有效，東涌、愉景灣及離島須額外收取交通費用。

In accordance with the Warranty Terms & Conditions described below, IZU will provide rectification of any manufacturing defect in this water heater free of charge, given that such defect is reported to our Customer Service Centre within 12 months from the date of purchase.

1. Subject to the conditions hereunder, IZU will, in its discretion, repair or replace any defective part.
2. Warranty registration form must be completed and returned to IZU (or its authorized agent in regions outside Hong Kong) within 7 days of purchase. The warranty will become effective immediately after the receipt of registration information. No confirmation notice nor any documents will be returned. Please keep original purchase invoice and this warranty handbook in a safe and convenient place for future reference.
3. This warranty does not cover damages resulting from improper installation or abnormal usage.
4. This warranty will be considered invalid if:
  - Original invoice and warranty handbook are not presented.
  - Original invoice and/or warranty handbook is altered or modified by unauthorized party.
  - Product is installed or repaired by any unauthorized technician
  - non-standard part is used.
  - Serial number on product body is removed, destroyed or altered by any unauthorized party.
5. Regardless of warranty status, all walk-in requests for water heater repair or replacement: service at our Customer Service Centre are subject to testing and handling charges.
6. Service area includes Hong Kong Island, Kowloon and New Territories only. Repairs in Tung Chung, Discovery Bay or other area are subject to an extra service charge.



**統領實業有限公司**  
Leading Business Company Limited

如欲獲取更多有關本產品最新資訊，歡迎瀏覽本公司網站  
For the latest information about this product, please visit our website